



Roadmap Access vs. Core Commitments

Better understand the service and request prioritization when choosing your Spryker plan

		Roadmap Access			Core Commitments
		Professional License	Enterprise License	Custom License	
Always included	Stay up-to-date on all Spryker product releases and updates through release emails and documentation	✓	✓	✓	✓
High prioritization of requests	If your business has needs outside of Spryker's genuine roadmap, it's best to choose a plan that will prioritize your needs appropriately	✗	✗	✓	✓
Committed scope + timeline	Spryker will commit to a scope and deadline of release based on prior communication and spec	✗	✗	✗	✓
Constant exchange	Choose a plan that meets your business communication needs. More unique businesses will benefit from more direct and constant lines of communication	✗	Bi-annual meeting: input + prioritization	1:1 communication: input + high prioritization	Joint scoping constant exchange
Business-critical features request	Shops that will require features or tech which Spryker does not already have should choose a plan that will prioritize those future needs.	Low	Medium	High	Very high
Customer has the right to actively...	Contribute to pre-defined sorting of roadmap items	✗	✓	✓	✗
	Contribute to review of pre-defined scope	✗	✓	✓	✗
	Create scope	✗	✗	✗	✓
	Add items to roadmap	✗	✗	✓	✓
	Place customer specific request (productizable)	✗	✗	✓	✓
	Submit suggestions	✓	✓	✓	✓
Spryker has the right to...	Change items (discard/add/re-scope)	Yes	Yes	Yes	No
	Change prioritization	Yes	Yes	Yes	No
	Change timeline	Yes	Yes	Yes	No
Commercial Benefits					Initial cost → reduced to >70%
					TCO → reduced by approx. 70%
					Fixed timeline
					Fixed scope



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