The World of Grocery Shopping is Changing

Key Insights from the 2022 Online Grocery Report from Spryker & Appinio

The German 300 billion euro grocery retail industry is in transition. New online providers have leveraged the pandemic to build massive brand awareness in a short time. What does the new normal of grocery shopping in Germany look like, and what does that mean for practitioners?



Almost one-third of Germans don't like grocery shopping

indicating potential for offers, services, and business models that make the chore more bearable.

In 2 years from now:



around one-fifth of Germans can see themselves buying all or almost all of their groceries online. One-third of consumers in Germany are already doing some food shopping online.



The two main drivers for online grocery shopping are:

Convenience



a USP for online grocery providers, as it's an incentive to order online for more than a third of all respondents. Saving Time



Expectations
of fast delivery
are becoming
the norm, and
ultra-fast delivery
services are
taking note.



Around 1 in 4 online grocery buyers (22%) do all their weekly groceries online.

of German grocery shoppers say they spend between



€20 and €100 weekly buying food online.

REWE 75%

REWE is Germany's best-known online grocer (75% recognition). On-demand companies like Gorillas and Flink are quickly challenging the status quo.



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